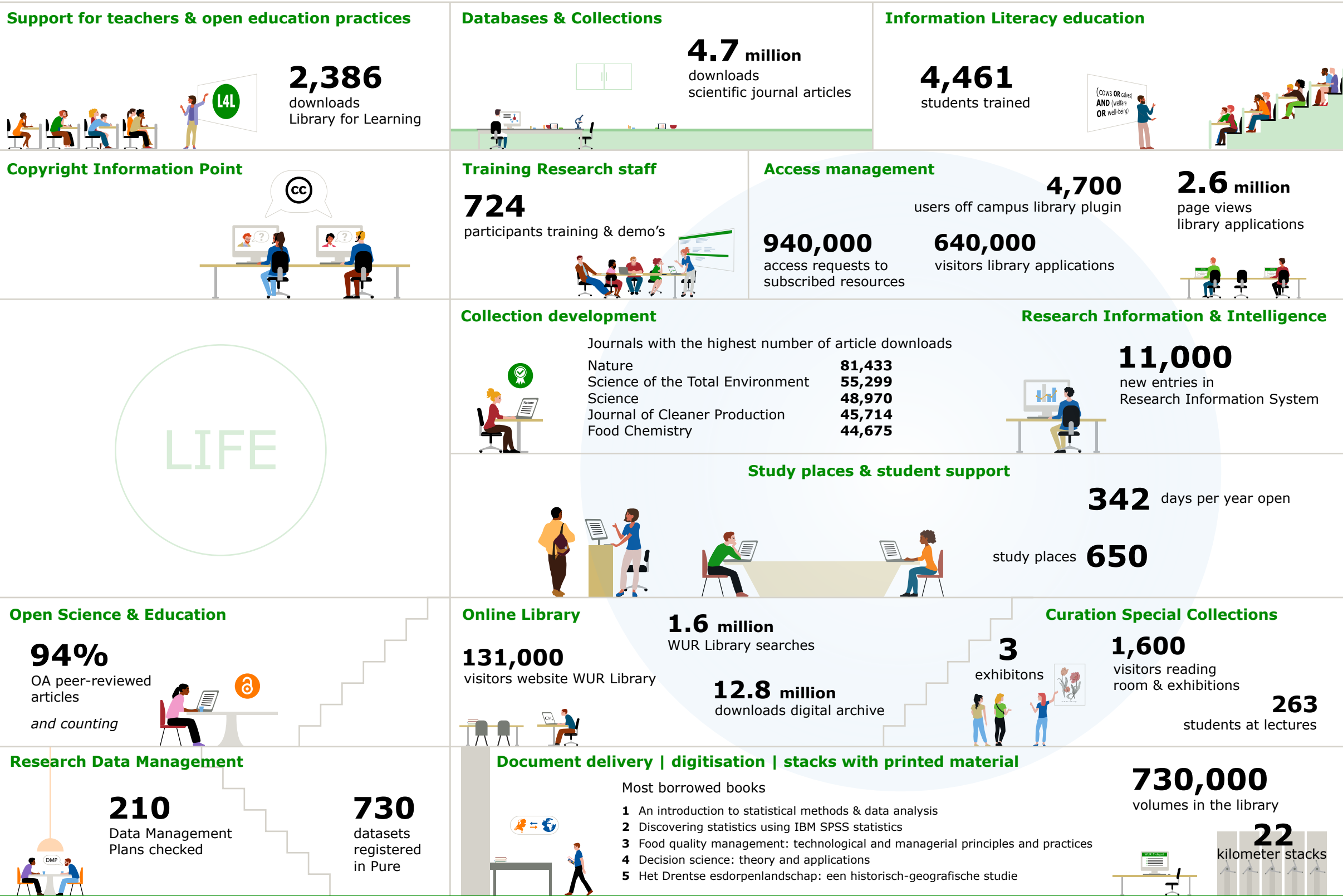


Facts & Figures

WUR Library 2023



7.6 student satisfaction with digital library (customer satisfaction survey 2023) **8.2** employee customer satisfaction survey 2023 **1,600** online chat conversations by front office