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## Imaginative Leadership: A Conceptual Frame for the Design and Facilitation of Creative Methods and Generative Engagement

Kelli R. Pearson

### Introduction

At the very least, participatory involvement with the many forms of art can enable us to see more in our experience, to hear more on normally unheard frequencies, to become conscious of what daily routines have obscured, what habit and convention have suppressed—Maxine Greene (1995: 123)

Complex sustainability challenges can only be understood and addressed via ambiguous subjective judgements, which are shaped by the inner dimensions of individuals and groups, such as their world-views, imaginaries, interests/motivations, values, and ideologies (Rittel & Webber, 1973). Effective change processes must therefore include

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cultural transformations and move beyond an exclusive focus on data-driven, technical, policy-oriented, and biophysical solutions (Boyden, 2001). However, even taking the inner-dimensions into account, actuating change is often constrained by the power and inertia of entrenched ways of thinking and perceiving, habituated everyday practices, and social/contextual norms and conventions (Ajzen, 1991; Dewey, 1922; Greene, 1995; Kagan, 2011). Moreover, the human psyche is hardwired to disengage when faced with information that appears overwhelmingly difficult or disturbing and can result in apathy and eco-anxiety (Lertzman, 2015; Pihkala, 2020).

With the aspiration to support transformative change and disrupt habits of thinking and doing, many scholars argue for a ‘humanistic’ (Hulme, 2011) or ‘artistic’ (Kagan, 2017) turn in sustainability transformations.<sup>1</sup> A humanistic turn calls for drawing from the arts and humanities and from the fields of psychology, cognitive sciences, theology, philosophy, and cultural studies. In fact, the arts have played a vital role in social transformations throughout history (*see* Belfiore & Bennett, 2008), and many studies point to the potential role of arts and culture in supporting sustainability transformations specifically (Hawkins et al., 2015; Kagan, 2011; Kepes, 1972; Rathwell, 2016).

Research suggests that arts-based and creative practices are well-suited for engaging with the inner dimensions of sustainability (Horlings, 2017). One such approach can be termed ‘generative engagements’ (Ernstman et al., 2021); these include experiences or events that evoke multiple forms of intelligence (Gardner, 2011) and enable emotional, aesthetic, cognitive, somatic, and social processing (Eisner, 2002; Gardner, 2011). The process of physically creating ‘practical–aesthetic’ artefacts, for example, enables a process of ‘thinking with our hands’ (Groth, 2017; Sheridan et al., 2014) and gives us multimodal experiences that support meaning-making processes, individually and as

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<sup>1</sup> ‘Sustainability transformations’ is understandably a flexible and fuzzy term as it frequently makes its way back and forth between various academic disciplines and the world of practice and policy. At its core, however, it is a way to distinguish transformative change (i.e., change that alters the fundamental properties of a system) from transitional change (processes that emphasize incremental change). For a systematic literature review of sustainability transformations, see Salomaa and Juhola (2020).

social and cultural beings (Gulliksen, 2017). Generative engagements can facilitate and trigger the exchange and co-creation of knowledge through making and sharing artefacts (Groth, 2017), by spanning and connecting knowledge systems (Rathwell et al., 2015), through embodied learning and knowing (Gulliksen, 2017), and through playful experimentation (Nørgård et al., 2017). They can also support people to reflect on their deepest values, ethics, and motivations—what they care about and why it is worth taking action (Ernstman & Wals, 2013). While addressing heavy, potentially overwhelming topics, generative engagements also include the motivating and vitalizing affective elements of pleasure (Hammond et al., 2018), humour and light-heartedness (Ernstman et al., 2021), and joy (see Morrighi, this volume).

Generative engagements focused on sustainability can take many forms including, for example, collective artist residencies (Ernstman et al., 2021), immersive/interactive art installations or performances (see Weintraub, 2012), or learning environments and workshops that make use of creative methods (Galafassi, 2018; Taylor & Ladkin, 2009). Creative practices are also widely used in research processes, particularly in participatory action research (PAR) and transdisciplinary research (TDR) (Kagan, 2011; Wang et al., 2017). Still, there is a gap in understanding how creative methods can be designed *specifically* to evoke and support mindsets that are conducive to sustainability transformations.

Therefore, in the spirit of generative, playful, and ‘exuberant’ experimentation (Hollings, 2004), this chapter addresses the question: How can creative methods be operationalized (via generative engagements) to support the imaginative leadership capacities of researchers and practitioners working in the arena of sustainability?<sup>2</sup> I use the term *imaginative leadership* (see below) to describe the ability to understand and consciously influence the symbolic/metaphorical dimensions of self and others that are linked to specific values, mindsets, worldviews.

In addressing the above question, this chapter reflects on the process of co-designing and facilitating two different workshops grounded in

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<sup>2</sup> Although they can generally be used interchangeably, this chapter uses the more inclusive term *creative methods* instead of *arts-based methods*. Is the process of cooking together, for example, an arts-based method? That is debatable, but if used in the context of a workshop or residency, it could certainly be considered a creative method of participatory engagement.

creative practices and methods. It proposes a conceptual frame that links creative methods to specific transformative mindsets. Both workshops aimed to support the imaginative leadership of sustainability researchers and practitioners by (a) activating specific conceptual frames and processes of self-reflection with the potential to open new spaces of possibility for sensing, perceiving, feeling, and acting, and (b) inviting participants to disrupt default anthropocentric worldviews and timescales and to draw more deeply and consciously from their own values and motivations in their work as sustainability professionals or researchers.<sup>3</sup> This chapter focuses primarily on the process of designing the methods and workshops—the theoretical inputs and practicalities that shaped them—rather than on the methods themselves (for a detailed description of all the specific methods used during workshops, see Pearson et al., 2018 or Pearson n.d.).

First, this chapter gives an overview of the workshops and the methodology of the research process. Second, it introduces the key sensitizing concepts of *transformative imagination* and *imaginative leadership*, and third, it presents a preliminary list of *transformative mindsets* that emerged from literature, semi-structured interviews, and the co-design process. Fourth, it describes the design and implementation of the workshops, including limitations. Fifth, emerging from the co-reflection process, it proposes an updated set of transformative mindsets for use in developing a framework for imaginative leadership moving forward, and then ends with concluding thoughts.

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<sup>3</sup> I follow the school of thought that centres the role of physical, institutional, social, and cultural structures and systems in perpetuating unsustainability, as opposed to focusing on a pro-sustainability behaviour change of individuals (e.g., reducing carbon footprint or making sustainable consumption choices).

## Developing Creative Methods Workshops to Support Imaginative Leadership: An Overview of the Research Process

The only way to approach such a period in which uncertainty is high and one cannot predict what the future holds, is not to predict, but to experiment and act inventively and exuberantly via diverse adventures in living—C. S. Holling (2004: 8)

The workshops described in this chapter enabled collaborative development and experimentation with unconventional methods for sustainability leadership within the conventional form of a workshop. The aim was to support the agency and self-efficacy of key individuals/systems entrepreneurs already working towards sustainability transformations, as a leverage point for systemic and cultural change.

First, the *Action Hub: Arts-based methods for transformative design* (referred to henceforth as ‘Action Hub’) was a 90-min practice session with approximately 30 participants conducted during Transformations 2017, a transdisciplinary conference that took place in Dundee, Scotland. Co-designers included a cohort of six researchers from the SUSPLACE Innovation Training Network.<sup>4</sup> The co-designers chose this conference as the arena for our experimentation as it is known for encouraging non-traditional conference contributions, it includes both academics and practitioners, and it is supportive of creative and experiential methods for sustainability transformations.

Second, *Imaginative Leadership: Co-producing with nature and communities* (referred to henceforth as ‘Imaginative Leadership’) was a full day workshop for sustainability professionals in the Welsh Government working in the area of community engagement. The concept was initiated together with a representative of the Welsh government specializing in leadership and sustainability. Additional co-designers

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<sup>4</sup> SUSPLACE was an EU Horizon 2020 funded Marie Skłodowska-Curie Actions Innovation Training Network (2015–2019) focused on understanding ‘sustainable-place shaping’ from multiple perspectives.

included a professional performance artist working at the intersection of art and sustainability and transformative practices and a social entrepreneur working with Natural Resources Wales. The artist was hired as the primary facilitator of the events and the other two co-designers participated as participant-observers. The same workshop structure was repeated with two different groups of approximately 40 people each (one in northern and one in southern Wales) on two separate days.

The focus of these experiments was not to track the impact of specific methods, but to use the design and implementation process as an arena for reflection, for reality testing the use of creative methods in the process of developing a theoretical framework for designing and applying creative methods, and to probe promising pathways for future practice and research. The learning process can be broken into four (non-linear) phases that incorporated iterative loops throughout: (1) exploration, (2) collaborative workshop design, (3) execution, (4) reflection.

## Phase 1: Exploration

The exploration phase combined semi-structured expert interviews with a wide, cross-disciplinary sampling of literature related to the inner dimensions of sustainability transformations. In total, I conducted 14 semi-structured interviews in the Netherlands and the UK with people who work at the intersection of arts-based or creative practices in facilitation, community engagement, and sustainability (identified via snowballing). They were intended to give insight into how and why professional practitioners use creative methods, as well as what makes them successful and/or challenging (in their perspective). Literature guided the direction of interview questions, and the interviews, in turn, pointed to additional arenas of relevant academic research and theory.

Early influences that shaped my conceptualization of creative practices for sustainability transformations included academic literature in the arenas of art and aesthetic experience (e.g., Dewey, 1934), art-based environmental education (Mantere, 1998; van Boeckel, 2013), and multiple intelligences theory (Gardner, 2011). Together these strains of literature emphasize the role of art for sense-making, engaging diverse

styles of learning and knowing, processing information through multiple senses and somatic-cognitive processes, re-sensitizing ourselves to the environment (and specific places), releasing conditioned perceptions, and engaging with sustainability issues (and each other) based on depth of emotional experience. From a practice perspective, I was influenced by my experience with Joanna Macy's *Work the Reconnects* (Macy & Brown, 2014) and the social and earth-based practices found in permaculture (Macnamara, 2012). Both experiment with new, transformative ways of relating to the natural world, and both incorporate creative and pragmatic practices that highlight attentiveness to emotions, to interdependencies, to inter-relationships between people, and to the details, rhythms, and cycles of natural systems. Finally, the methodological frameworks of Appreciative Inquiry (AI) (Cooperrider & Whitney, 2001) and Participatory Action Research (PAR) influenced my overall approach. AI shifts attention from 'solving' problems, to strengthening what is already working, including re-appreciating more intangible place-based resources (i.e., Horlings et al., 2020) and can be linked to designing creative methods for sustainability transformations (covered more thoroughly in Moriggi, this book). PAR acknowledges and highlights the dual role of the researcher as a scientist and social change agent, particularly in light of the need for urgent sustainability transformations (Wittmayer & Schöpke, 2014; see also De La Rosa, this volume).

## Phase 2: Collaborative Workshop Design

The concept of the workshop format was first described by Osborn in *Applied Imagination* (1953) in which he outlined methods for creative group problem-solving. From their inception, workshops were intended to spark imagination and collective creativity (Isaksen et al., 2010). Workshops were chosen as the arena for experimentation in part because the format is highly accessible to a range of participants, it requires a relatively low-time commitment on the part of participants, and it is a familiar, 'safe' structure, which is important when people are working outside of their comfort zones (Sol et al., 2013).

Each workshop was co-designed with a different constellation of collaborators (co-researchers, stakeholders, and practitioners). Co-design is understood here as a joint team effort to initiate, develop and implement a participatory process. Although the workshops were different in terms of collaborators, size, participant profiles, content, and length, there were elements common to both. First, they were targeted towards people who already work in sustainability-related arenas and therefore the intent was *not* to change participants' minds or even to persuade or influence them, but instead help them access mindsets that they already value. Second, in order to set the stage for productive collaboration, each experiment began with a series of discussions around workshop goals and parameters, including personal goals, research goals, motivational goals (e.g., planetary health or 'islands of sanity'<sup>5</sup>) and participant-centred goals (i.e., what would be most useful and generative from the perspective of targeted participants?). In each case, the final step was to design the overall workshop concept and the specific methods. Data collected from this phase consisted of meeting notes, workshop design drafts (that included goals for each activity), and detailed final agendas, together with guidelines for spoken scripts, room set-up, and materials. Still, the nature of collaboration is often ad hoc and messy, and the chaotic demands of practice often subsume tidy categories and intentionality of theory.

### Phase 3: Execution

The execution phase included the actual set-up, production, and facilitation of each event. Data collected included various documents, and artefacts were produced including presentations and notes, written instructions for participants, photographs, short video clips in some cases, and creative outputs/artefacts resulting from specific methods (collages, poems, etc.).

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<sup>5</sup> Margaret Wheatley (2017) proposes that whether or not humans can stem the tide towards unsustainability, we have the possibility to contribute to 'islands of sanity' that evoke the "conditions for our basic human qualities of generosity, contribution, community and love" (p. 8).

## Phase 4: Reflection

To reflect on the design process and resulting workshops, I drew from both practice-led research and art-based and qualitative methods. Practice-led research is widely used in the context of creative arts and performance studies. It employs iterative cycles of doing/creating and reflection (Candy, 2006) that contribute either to a body of theory or to a more pragmatic concept of social usefulness (Smith, 2009) or new knowledge gained (Mäkelä, 2007). The practitioner-researcher assesses the value and potential of a practical engagement in the world (i.e., the making of an object or a creative process) through reflection and evaluation. In this case, the ‘practice’ consisted of the creative development and implementation of the workshops. Reflection consisted of discussion sessions with co-collaborators and participant-observers, and was also informed by end-of-session evaluations and follow-up questionnaires. It also involved extended periods of interaction with co-designers engaged in what Clifford Geertz (1998) terms ‘deep hanging out’—spending formal and informal time together reviewing and revisiting insights and learnings again and again.

AI also influenced the reflection process by focusing attention on what worked and what contributed to the successes and areas of vitality in the process of designing and executing the workshops (not, of course, to the exclusion of critical discernment—see Morrigi, this book). Finally, reflection was supported by the process of synthesizing findings from both workshops into a toolkit and open-source database ([reimaginary.com](http://reimaginary.com)) for researchers and practitioners, which describes each specific method and our overall approach in great detail (see Pearson et al., 2018; Pearson, n.d).

## Sensitizing Concepts: Imaginative Leadership and Transformative Mindsets

Ideas are as important as facts and nowhere is it evident that they are inducible from them. We need imagination not rules; intuition not technique; warm ideas not cold facts; inventive people not conformists, fertile thinking not rigid rules to follow—Arthur P. Bochner (2009: 363)

In 1954, Herbert Blumer argued for the value of ‘sensitizing concepts’ in social sciences research. In contrast to ‘definitive concepts’, sensitizing concepts “merely suggest directions along which to look...they rest on a general sense of what is relevant” (p. 7). In accordance with Blumer, this research was guided by the concept of the *transformative imagination* (Galafassi, 2018); this assumes that imagination, and therefore the arts, have an important role to play in sparking and strengthening people’s individual and collective capacity to create fundamentally new social-ecological systems.

Both ‘imagination’ and ‘imaginaries’ shape our sense of reality and possibility as we encounter the world. Imagination can be understood as a social and individual cognitive process by which we are able to conceptualize something beyond that which is immediately in front of us. It is a capacity that enables us to envision fantastical scenarios, but also more pragmatic possibilities for both what *could* happen and what *should* happen in reality (Bøttcher, 2020; Vadeboncoeur & Velloso, 2016). Imagination is central to human agency because it orients people to future possibilities that require actions in the present (Appadurai, 1996; Zittoun & Cerchia, 2013). At the same time, when people feel that a present situation is urgently untenable, it can stimulate a leap in their ability to imagine new scenarios, which then results in novel behaviours (Sannino, 2015).

Imaginaries, on the other hand, are less process and more structured, existing as deep, often unconscious, symbolic matrices that filter and mediate our experience of the world. As Kagan (2017) describes it, “the imaginary is like a cognitive and cultural hummus from which more articulate cultural constructs such as visions, narratives, discourses

and utopias can grow and where they can take root” (p. 161). He points out that humans do not simply create and impose imaginaries on reality, but rather that they result from imaginative relational encounters between humans and the rest of the ‘more-than-human’ world.<sup>6</sup> The term ‘social imaginary’ is therefore used to describe how groups of people collectively imagine and shape the parameters of society—in terms of aspirations and priorities and in terms of institutional and social structures (Taylor, 2004). Within the social imaginary, a plurality of paradoxical and conflicting interpretations or landscapes exists, but the overall sense of the possible is bounded by the scope of the imaginary.

Grounded in the above, the concept of the *transformative imagination* (as used by Galafassi, 2018) is a way of describing how individuals and groups can alter the social imaginary (or evoke different dimensions of it) by activating fundamentally new ways of seeing, sensing, feeling, encountering, and envisioning the world (Galafassi, 2018). Galafassi argues that *transformative imagination* supports change agency because it alters the underlying paradigms and worldviews that create the conditions for unsustainability.

Use of the terms paradigm or worldview, however, often implies that people have one dominant and consistent perspective that they apply in all situations. On the contrary, individuals, like societies themselves, are a plurality—not so coherent or consistent. Even if we have a strong, conscious preference for a particular worldview, the majority of people have multiple, often conflicting, conceptual frameworks (linked to different worldviews) that can be activated at any given time (Lakoff & Johnson, 1980). With this understanding, the term *mindset* is used here to describe a mental model or conceptual frame/metaphor that is triggered by a specific metaphorical stimulation. A specific mindset, when triggered, defines the overall ‘common sense’ regarding a specific situation and therefore the scope of possibilities for decision-making and sense-making. Studies about norms (Ariely & Jones, 2008), framing (Lakoff & Johnson, 1980), and priming (Molden, 2014; Nijland, 2016), suggest that, depending on the circumstances and relevant frames or

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<sup>6</sup> More-than-human (coined by Abram, 1996) is used to describe other biological beings (e.g., animals, plants, fungi) and non-animate natural systems or entities (e.g., rivers, mountains, ecosystems).

triggers, a different mindset, and therefore a different set of possibilities and norms, will arise, largely based on the way cognition is rooted in metaphorical thinking (Lakoff, 2010). It can be thought of as a pair of glasses that allows the wearer to see certain colours or opportunities more clearly. Therefore, *transformative mindsets* can be defined as specific cognitive lenses or frames that are helpful for orienting and motivating people specifically towards sustainability transformations (Pearson et al., 2018).

Emerging from this line of reasoning, I propose the concept of *imaginative leadership*; this can be broadly defined as the ability to influence, evoke, or shape the mental models, metaphors, and cultural narratives that people (both self and others) use to make sense of the world. My conceptualization is influenced by Bourdieu's (1991) understanding of symbolic power and Geertz's understanding of culture as a semi-otic universe (1976). Lakoff (2010) makes two important points for understanding how imaginative leadership might support people's transformative capacity: (a) the inner dimensions are not static and consistent, but rather subject to ongoing fluctuation and emergent dynamics related to changing external and internal stimuli (also see Nijland, 2016); and (b) repetition of a particular metaphorical frame actually physically strengthens the synapses of specific neural circuits related to a particular ideological perspective (or mindset), which sets the parameters of possibility (in imagination and in action). Therefore, the imaginative leader develops the capacity to identify and evoke specific transformative mindsets (in both self and others) that activate conceptual frames with the potential to expand possibilities for transformative actions towards sustainability (see Pearson, 2021).

## Identifying Transformative Mindsets

Creativity is an amoral capacity (Gardner, 1993; Katz, 2018): it can just as easily be used to design an astounding piece of machinery that destroys a forest as it can to spark a radical social-technical innovation that helps the forest and its inhabitants thrive. With this in mind, the methods used in the workshops were intended to evoke creativity *for* sustainability

transformations by incorporating triggering metaphors and ‘ideological language’ (Lakoff, 2010) linked to specific mindsets. Therefore, the question became: which mindsets and which metaphors have the potential to spark mutually beneficial relationships between (and within) the human and more-than-human realms? And then: how can we intentionally evoke, anchor, and strengthen these mindsets and metaphors (in this context, through creative methods and generative engagements)?

During the exploration phase of the *Action Hub*, the co-design cohort identified a limited set of transformative mindsets (see Table 6.1) that was subsequently validated by the *Imaginative Leadership* co-designers. The list was derived via triangulation with input from literature, initial fieldwork (including expert interviews), and previous work experience related to sustainability transformations. It was not intended to be a definitive or comprehensive list of *all* transformative mindsets, but rather provide a reasonable starting point for experimentation. In the post-event reflection process, the conceptualization of these transformation mindsets was expanded and reconfigured, as presented in Section 6.4.

The concept of *regenerative sustainability* (see Table 6.1) deserves particular emphasis, because although it is designated as a mindset, the co-designers of both workshops also considered it as an overarching normative aim of sustainability transformations. In regenerative sustainability, human activities have the potential to have positive, beneficial impacts on the biosphere and all of its inhabitants, which is distinct from discourses on sustainability that primarily emphasize attempts to minimize harm (Mang & Reed, 2020; Wahl, 2016). In fact, although the term sustainability is ubiquitous in academic literature, policy, and popular culture, its usefulness in supporting the scale of social transformation required by the complexity and urgency of global challenges is contested (Wahl, 2016). Herbert Girardet of the World Futures Council, for example, argues that the word sustainability is inadequate, and that regeneration or regenerative development is both a more realistic and a more compelling paradigm (Girardet, 2014).

**Table 6.1** Summary of the first iteration of ‘transformative mindsets’ that informed the design of the workshops and methods

Mindset	Core Concept
Regenerative Sustainability	The possibility that human activity could increase the biodiversity and health of social-ecological systems, as distinct from minimizing ecological or social harm (Mang & Reed, 2020; Wahl, 2016)
Sense of Time	The ability to consider longer perspectives (both past and future) and multiple time-scales have the potential to change the way of conceptualizing both problems and solutions (Boylston, 2019; Macy & Brown, 2014; Stewart, 2020)
More-than-Human Perspectives	De-centring anthropocentrism through imaginative consideration of ‘more-than-human’ (Abrams, 1996; Macy & Brown, 2014) perspectives, including biological beings (e.g., animals, plants, fungi) and non-animate natural systems or entities (e.g., rivers, mountains, ecosystems)
Care for Place	Developing a sense of willing responsibility and caring for specific places, and with that an emotional connection (Altman & Low, 1992; McEwan & Goodman, 2010)
Complexity/ Uncertainty	Sensitization to the reality of dynamic complex systems and problems requires an openness to uncertainty and a willingness to experiment (Hollings, 2004; Kagan, 2011, 2017)

*Note* See Fig. 2 and table 3 in section xx for revised list  
*Source* Own conceptualization (CCBY)

## Putting Theory in to Practice: Designing and Facilitating Creative Methods for Transformative Engagement

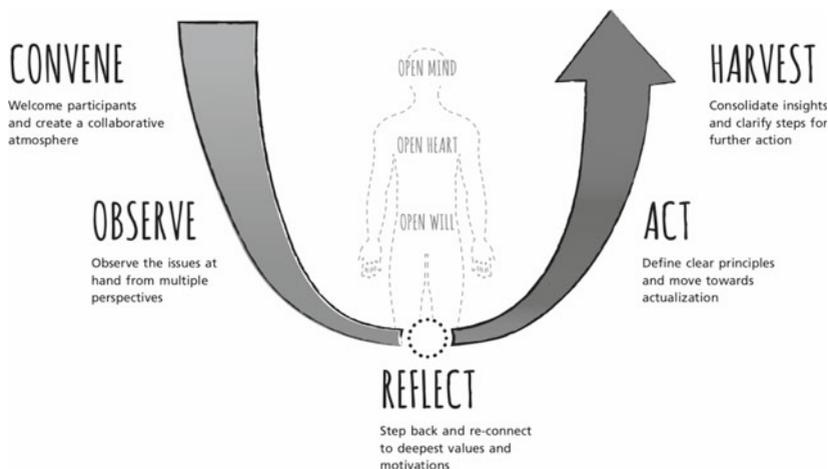
Art is an adventure playground of the heart, where we can explore, discover, share and become who we are, in relative safety, alone and together—Francois Matarasso (2019: 43)

To give context to the reflections and insights that follow, here I return to the process of designing and executing the two workshops. Some decisions made in the design and execution of the *Action Hub* carried over to the *Imaginative Leadership*, so are covered in more detail in the description of the former.

## **Action Hub: Arts-based Methods for Transformative Design**

The cohort of co-designers for the *Action Hub* originally came together around a shared academic interest in theory and methodologies related to creative methods, but we also shared a more personal interest in using methods that make us (and our research participants) feel ‘energized’ and ‘inspired’. Our collective objective was to put theory into practice and experiment ‘exuberantly’. We were also motivated to share practical applications of our research that change-makers, action-researchers, and local leaders could use in their work.

As a first step for organizing our design, we collectively chose the change management framework of Theory U (see Scharmer, 2009) to structure the workshop (see Fig. 6.1 below). We selected Theory U for many reasons—expedient, intuitive, and logical. Expediently, it was already familiar to the co-design cohort; intuitively, it is easy to understand, communicate, and use even in its simplest form (as described here); and logically, it is backed by academic and philosophical rigour and the layers and nuances of the theory resonated with our overall AI and PAR approach. Moreover, Theory U balances a clear linear structure with space for iterative looping, for spontaneity, and for indeterminacy. In several of the expert interviews, practitioners emphasized that establishing a stable, predictable framework for facilitation processes can help participants to leave their comfort zones and engage with unorthodox practices. It can also help consolidate outcomes and transitions into action. Leaving space for indeterminacy, on the other hand, is vital for cultivating serendipity, intuition, and lateral thinking, and therefore for sparking creativity, ‘generative engagement’, and new ways of perceiving. Theory U also highlights a balance between interpersonal processes of



**Fig. 6.1** Theory U process of observing, reflecting, acting, harvesting (Source Pearson et al. [2018] as adapted from Scharmer [2009])

collaboration and individual or introspective processes of reflection. It acknowledges the importance and role of emotional intelligence and values, and is explicitly intended to open spaces of possibility, or in Scharmer's terms 'seeing with fresh eyes' and 'sensing the field'. Theory U also includes a phase for reflecting,<sup>7</sup> or 'presencing'. This creates time for participants to intuitively connect with their deepest values and motivations; this is often missing from academic, community, governance, and corporate work on sustainability issues. Scharmer (2009) refers to this as 'the blind spot of leadership'.

In parallel with anchoring our design process in a clear structure, we identified key transformative mindsets (Table 6.1) that would be woven into our methods design and overall approach. To demonstrate the practical application of the methods, we decided to focus on three different specific design challenges (Table 6.2) based on real cases that were familiar to the co-designers. Next, before choosing, adapting, and

<sup>7</sup> Note: As a strategic decision for communicating clearly and accessibly to our target audiences, we chose to change the term 'presencing' used by Scharmer (2009) and the Theory U practice community) to 'reflecting' to describe the bottom of the U.

**Table 6.2** Design challenges and stimulating questions: Action Hub

Design Challenge	Description	Guiding Question
(1) Dismissed Military Area in Italy	Bottom-up cultural, economic, and ecological regeneration of a dismissed military area in Northern Italy	(Group A) How can we imagine the distant future?
		(Group B) How can the dismissed military area include more-than-human perspectives?
(2) Abandoned Farmstead in the Netherlands	Re-imagining the potential uses of an abandoned farm in Overijssel, The Netherlands	(Group A) How can the farm regeneration project include more-than-human perspectives?
		(Group B) How is a farm like a church?
(3) Moving the city centre in Kiruna Sweden	Moving and re-designing a new city centre in Kiruna Sweden due to the expansion of mining operations	How can the new town square incorporate more-than-human perspectives?

*Note* Challenges 1 and 2 were split into two groups with different guiding questions. Challenge 3 was addressed by only one group  
*Source* Own conceptualization (CCBY)

designing specific methods, we identified the overall goals and stimulating questions related to each design challenge, and each phase of the Theory U. Eventually, we settled on a design that enabled 5 small groups of 4–6 people to follow a set structure in terms of timing, but within the context of different pre-prepared design challenges, different stimulating questions, employing different creative methods, and emphasizing different transformative mindsets within each group.

The creative methods were then designed with the intention to root and anchor transformative mindsets via sticky metaphors and multi-sensory experiential learning, making them more auto-accessible and increasing participants' self-efficacy. At the same time the methods were intended for uptake by the participants—to support them in using creative methods (based in transformative mindsets) in their own research and work.

To illustrate the workshop in more concrete terms, Table 6.3 outlines the Dismissed Military Area challenge, including the methods used and the related transformative mindsets. Figure 6.2 shows some of the methods in action.

In the execution phase, we made sure that materials were well-organized for smooth transitions between activities, that instructions were available verbally and in writing, and that the room was aesthetically pleasing and had a welcoming atmosphere. We used nature-based images and objects (e.g., flowers, pinecones, rocks) to stimulate a sense of biophilia.

In order to get feedback on the workshop, three academic colleagues acted as participant-observers in the smaller groups and reported back their observations. In addition, each of the table facilitators reported on their experience and the ‘harvest’ with their respective participant groups, and we sent out a follow-up survey. Overall, the feedback was overwhelmingly enthusiastic, with some small technical suggestions (more time being the primary request) and ideas for further experimentation, such as putting more emphasis on establishing trusting group dynamics.

## **Imaginative Leadership: Co-producing with Nature and Communities (for Frontline Staff in Welsh Government)**

Wales has been a global leader in creating leading-edge policy agendas to support sustainability transformations (Jones et al., 2020), and many people are now working to figure out how to accelerate implementation in various arenas (see Giambartolomei et al., this book). The co-designers of the *Imaginative Leadership* workshop were all interested in supporting the Welsh agenda, specifically with leadership development in the Welsh Government.

As with the development of the *Action Hub*, before designing specific methods, we started with the overall objectives of the workshop from the perspective of the participants and different participating stakeholders. We aimed to (a) introduce the concept of creative methods and transformative mindsets, (b) demonstrate the use (and usefulness) of specific

**Table 6.3** Action Hub workshop: Sample itinerary—Dismissed military area

Time	Theory U Phase	Methods	Description	Transformative Mindsets
10 min	Convene (in plenary)	Embodiment: Regenerative Paradigm	Participants were asked to physically demonstrate the feeling of reducing their ecological footprint, then asked to demonstrate the feeling of increasing their positive (regenerative) impacts and comment on the difference	Regenerative Sustainability
5 min	Convene (in small groups)	Circle of Objects	Participants picked one of a group of presented objects (natural and human-made), explained why they picked it, and then strung it on a common thread	n/a
15 min	Observe	Storytelling, Evoking the Senses & Silent Conversation	The host read a pre-written story of the dismissed military area that included geological time, more-than-human perspectives, and layers of cultural, ecological, and biophysical meaning. Participants were invited to listen to the story using all of their senses and to write down what they imagined experiencing (smell, look, feel, etc.) onto sticky notes. Silently, as a group, participants then organized notes into affinity groups	Care for Place, Sense of Time, More-than-human Perspectives, Complexity/Uncertainty

(continued)

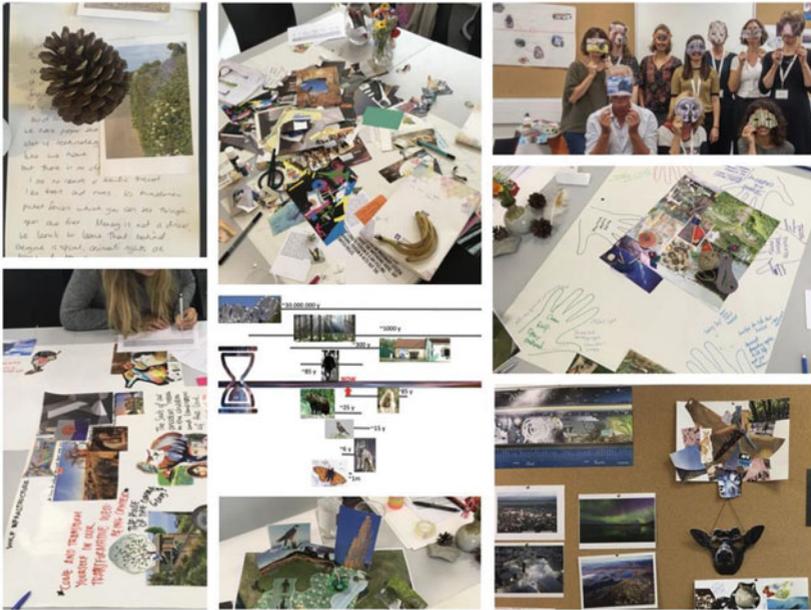
Table 6.3 (continued)

Time	Theory U Phase	Methods	Description	Transformative Mindsets
20 min	Reflect	Expanding Time & Inviting Non-human Stakeholders	The host shared a visual representation of different time scales depicted in the story of the case. Participants then chose a card representing a more-than-human stakeholder (bear, mountain, river, etc.) and were invited to quietly reflect on the story from that perspective. Next, participants repeated the Circle of Objects exercise above, but from the perspective of their character	Sense of Time, More-than-human Perspectives
30 min	Act	Collage & Predicting Future Headlines	The host invited participants to imagine the place 100 years in the future and asked several guiding questions. Participants then created a collage envisioning the future from the perspective of their more-than-human character. Finally, in pairs, and then in the group, they extrapolated the most evocative qualities and messages of each collage and combined them into a 'future headline' (or headlines) for an imagined newspaper in the future	Sense of Time, More-than-human Perspectives,, Regenerative Sustainability

Time	Theory U Phase	Methods	Description	Transformative Mindsets
15 min	Harvest	Learning & Commitment	Individually, then in pairs, and with the group, participants reflected on what they learned, what they could apply to their own lives and in their work, and what they felt grateful for	n/a

Note Each of these methods can be found in Pearson et al. (2018) and the associated open source database [reimaginary.com](http://reimaginary.com) (Pearson, n.d.)

Source Own conceptualization (CCBY)



**Fig. 6.2** Photographs from *Action Hub* (Source Photographs taken by Action Hub co-designers with permission)

creative methods for uptake by participants to employ in their own projects, and (c) provide the opportunity for participants to work on actual challenges from their work through the lens of specific transformative mindsets. With consensus from the *Imaginative Leadership* co-design group, the structure of Theory U was carried over from the *Action Hub*.

We used a hypothetical design challenge based on the town of Treherbert in Wales, which the local co-designers identified as emblematic of communities whose economic livelihood used to depend on the now-defunct mining sector. In the post-mining era, many towns and villages have struggled to re-invent themselves and re-define economic (and ecological) well-being for themselves. For the first half of the day, the workshop design focused on re-framing possible futures for Treherbert, evoking an expanded sense of time and more-than-human perspectives, using methods such as the Timeline of Transformation, Storytelling, and Inviting More-Than-human Stakeholders (Pearson

et al., 2018). For the second half of the day, building on these new perspectives, we structured a form of peer-to-peer mentoring that looked at specific challenges faced by participants, while still including more-than-human stakeholders.

The *Action Hub* event venue was predetermined, but for *Imaginative Leadership* we were able to choose the locations. Based on her experience in place-responsive performative arts and sustainability, the artist/facilitator emphasized the importance of establishing relationality between the physical space of the workshop (including its history and its symbolic/cultural dimensions) and the design and methodology of the workshop. We looked for spaces that had access to nature, that aligned with our sustainability values (i.e., minimal disposable plastics, availability of sustainability produced food), and that had some cultural/symbolic significance. Once again, we put attention on creating a warm, welcoming ambiance in setting up the room. We also provided a participant workbook that included instructions for each method, key references, and space to take notes.

Feedback from participants was gathered during the harvesting phase of the event and was, again, overwhelmingly enthusiastic. Co-designers and two colleagues acted as participant-observers, and I subsequently conducted follow-up interviews (together with many informal conversations) with co-designers in the months following the workshop.

## Acknowledging Limits

Here I highlight three decisions that limited the scope of these experiments in substantive ways. First, the duration of the workshops was limited to 90 minutes and a full day respectively, with no follow-up or ongoing engagement. This was due to the constraints of the context in which the research took place, and was not an intentional part of the design. Sustained generative engagements, such as extended ongoing training in which people meet regularly over a longer period of time or multi-day intensive ‘collective artist residencies’ (Ernstman et al., 2021), could involve more iterative processes and yield rich data and

more detailed insights about the potential of creative methods to support transformative mindsets.

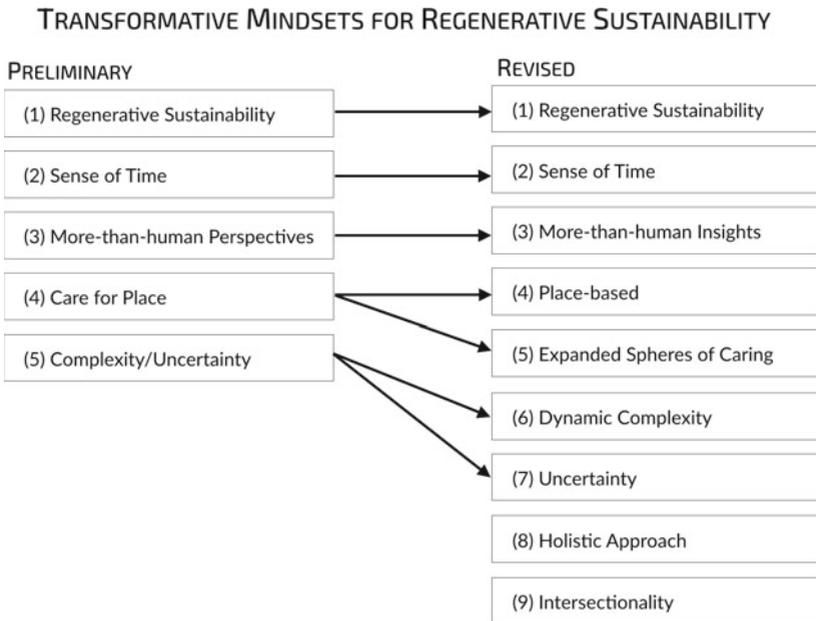
Second, this research was deliberately focused on increasing the self-efficacy and leadership capacity of people already engaged with sustainability. This decision stemmed from my research parameters, but also from ethical and practical considerations. Ethically, there is a fine line between persuasion and manipulation (Noggle, 2020), which I preferred not to approach, and, practically, within the short time scope of the engagements, starting from a place of common understanding and shared values saved time and effort in terms of setting the groundwork for willing and enthusiastic participation. In the future, it would be interesting to invite people with less familiarity or commitment to sustainability issues to experiment with some of these practices.

Third was the decision to avoid controversial topics or areas of conflict and avoid processes of decision-making. This was intentional; it allowed for a relatively simplistic approach to designing and facilitating the workshops and enabled us to focus on developing our concept of using creative methods to support/spark transformative mindsets. Moreover, it was not realistic or appropriate to surface deeper, potentially traumatic issues given the time constraints. Within different parameters, however, creative methods that are rooted in the deeper common values of participants have the potential to engage generativity with the reality of conflict, power-dynamics, eco-anxiety, and other hidden dimensions such as conflicting goals, values, and agendas (e.g., the value of surfacing conflict in social learning for sustainability, Wals & Heymann, 2004).

## **Putting Practice into Theory: Another Look at Transformative Mindsets for Imaginative Leadership**

The initial list of transformative mindsets, while incomplete, provided a jumping off point for experimentation. Upon revisiting them during the post-workshop reflection process, both co-design cohorts agreed that they were indeed useful and valuable and that they stretched our own

creativity and transformative imagination. They supported our novel approach to facilitating generative engagements rooted in creativity *for* transformations towards regenerative sustainability. At the same time, we identified areas for fine-tuning and some gaps. The revised list (see Fig. 6.3) proposes a new starting point for further experimentation and the expansion of a framework for supporting imaginative leadership through generative engagements and creative methods. Notably, the list, as it is presented here, is meant for uptake in the field, and is therefore framed for simplicity and clarity with the lay reader in mind. Moreover, it is with humility that I emphasize that each of these mindsets has been studied extensively across disciplines and each represents a vast arena of interconnected literature; they have been framed in many different ways in literature and in practice. In accordance with the parameters of this chapter, the following discussion represents only a brief and limited



**Fig. 6.3** Revised list of transformative mindsets (Source Own conceptualization [CCBY])

summary of each (for a more detailed account of each, see Pearson, 2021).

First, *regenerative sustainability* (1) was validated by both co-designers and participants as a foundational concept for imaginative leadership. As a normative aim and as a transformative mindset, it represents a generative evolution in the concept and application of sustainability (Mang & Reed, 2020; Wahl, 2016). The importance of *sense of time* and consideration of *more-than-human perspectives* were also confirmed. Although participants worked in the field of sustainability, in general they found it challenging to imagine 100 years or even 20 years into the future and they appreciated the chance to reflect through the lens of multiple time-scales. Likewise, people valued the opportunity to engage with the design challenges and their own projects through an imaginatively more-than-human lens.

The more-than-human can be considered empathically and ethically (Abrams, 1996; de La Bellacasa, 2017), in planning and decision-making (Macy & Brown, 2014) and from a legal rights-of-nature perspective (Boyd, 2017), but also more instrumentally as inspiration for innovation. The practice of biomimicry (Benyus, 1997), for example, aims to learn from and appreciate the design intelligence (“3.8 billion years of research and development”) inherent in natural systems as input for innovations, not only for technology and infrastructure, but also for social and economic innovations (i.e., what could an economic system learn from a forest?). The term *more-than-human ‘perspectives’* was therefore modified to the more expansive term *more-than-human ‘insights’* (3).

The mindset of *caring for place* in the initial list was indeed a useful lens for designing methods that evoke an emotional, sensory connection to specific places. Upon reflection, however, *caring* as a stand-alone concept was woven into so many dimensions of the design process that it emerged as foundational to our approach on multiple levels. Therefore, we split this mindset into its two components: *place-based* (4) and *expanded spheres of care* (5). A *place-based* lens (see Massey, 2015) emphasizes an attentiveness to the specificity, assemblage of relationships, and the ‘situatedness’ of what makes a place *a place* (biophysical, symbolic, cultural, relational, etc.); places are ‘where things happen’ in terms of sustainability transformations (Horlings et al., 2020). It

also implies a felt mutuality or attachment; this can be both affective/emotional (Altman & Low, 1992; McEwan & Goodman, 2010) and pragmatic, appreciating our (inter) dependence with tangible and intangible place-based resources, for example (Horlings et al., 2020).

*Expanded spheres of care* (5) highlights both an expanding circle (Singer, 1981/2011) of ethical concern (*who* is being cared for) and the attitudes and practices for expressing care (i.e., *how* to care). The expanded sphere moves beyond self and immediate kin to include humans ‘others’, the more-than-human, and even future (and past) generations. A broad scope of caring is seen as an essential component of leadership for regenerative sustainability (see Schein, 2017 for an overview of the caring/ecological worldview).<sup>8</sup> In terms of attitudes and practices, during the workshops we aimed to be attentive to and inclusive of diverse (and overlooked) voices and perspectives and to respectfully support the physical and mental well-being of participants (and co-designers). Notably, we observed the value of a caring intentionality in designing the workshop ‘container’, i.e., the physical place (from acoustics to aesthetics to temperature and light), the relationality among the participants and facilitators, and other, often ‘invisible’ supportive elements such as the food or even the organization of materials.

In our initial list, *complexity* and *uncertainty* were considered as one mindset. Both were present and played important roles in shaping our approach, but in practice they were quite distinct. Much has been written about how the ability to respond to *dynamic complexity*<sup>9</sup> (5) is an underdeveloped capacity (Kagan, 2011; Schein, 2017). Complex adaptive living systems (a watershed for example) are often not predictable or rationally knowable in terms of observable relationality between cause and effect as they are in ‘complicated’ mechanistic systems (Burns et al., 2015; Holling, 2004); they therefore require a probing and experimental approach to problem solving. In conceptualizing complex living systems,

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<sup>8</sup> Moriggi et al. (2020) propose an in-depth framework of caring in relation to sustainability transformations that includes ethically informed practices, emotional awareness, and relational response-ability (Haraway, 2016) i.e., the ability to responsibly respond to the context at hand.

<sup>9</sup> Burns et al. (2015), for example, identify complex living systems as an overarching paradigm in sustainability leadership (in opposition to the Newtonian mechanistic worldview).

*queer ecology* adds another dimension, in which diversity is appreciated, and essentializing or reductionist categories placed on self and others are problematized ('freaked out'), and instead considered more fluidly (Kagan, 2011, 2017).

*Uncertainty* (6), on the other hand, can be thought of as an essential attitude in the face of complexity. The capacity to be open to 'not knowing' emerged as a golden thread frequently emphasized by practitioners, artists, participants, and the co-designers in both projects and in literature (see Kagan, 2017). It can be linked to the ability to look at problems through new imaginative perspectives (e.g., more-than-human), to weakening the static hierarchy of the expert/audience duality, to opening the scope of possibilities for action, to communicating in new ways, and to re-defining constellations of collaboration (Arora, 2019; Clampitt et al., 2001; Kagan, 2017). Uncertainty can also be characterized as 'beginner's mind'; this has been central to many mindfulness traditions and, in modern applications, has been applied widely, for example in diagnosis and care in medical practices (Epstein, 2003) and in pedagogy (Kochhar-Lindgren, 2001). In contrast to a static destination, Kagan (2011) frames sustainability as a dynamic 'search process', emphasizing that people do not fully understand complex living systems, or even what a regenerative or sustainable society should or could look like in the future.

In addition to revising the original list of transformative mindsets, during the design, execution, and reflection processes two key gaps became evident. First, was the importance of a *holistic approach* (7) to knowledge, places, and people. A holistic approach takes into account context and relationality, including historical, biophysical, cultural, social, psychological, and symbolic dimensions; it acknowledges both the embeddedness and embodiedness of both social imaginaries and physical realities (Haraway, 2016).<sup>10</sup> Through this lens, knowledge must be grounded in context and specific places (Horlings et al., 2020). Importantly, all participants (in the broadest sense possible) were considered with a 'whole-person approach' that considered their well-being,

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<sup>10</sup> See Warm Data Lab (n.d) for a promising approach to addressing the deep relationality and complexity inherent in social science research.

thoughts, emotions, motivations, perceptions of place, and constellation of relationships through time.<sup>11</sup> From a holistic perspective, the methods themselves were embedded in the context of the process (or the ‘container’). A holistic approach can be woven into the fabric of an event, as demonstrated in the process of incorporating a relational response to our event location in *Imaginative Leadership*.<sup>12</sup> In addition, the twin concepts of mutuality and interdependence are vital to a holistic approach and they were emphasized repeatedly in our design process from a philosophical perspective. Notably, we did not link the concept of interdependence to specific methods—perhaps because it was not a part of the initial list. The concept of interdependence has long roots in indigenous and non-occidental philosophies, knowledge, and worldviews (Avalos Cisneros, 2015), but has only more recently been mainstreamed in western positivist sciences such as ecology (Callenbach, 2008).

The second gap that we identified was a mindset of *intersectionality* (8); this is not only foundational for supporting transformational change, but must also be explicitly highlighted. It is crucial to strengthen our collective and individual conceptual frames that connect social issues, such as racism, gender issues, wealth inequality, colonialism, or oppressive violence and dominance-based power dynamics with issues of ecological destruction and degradation.<sup>13</sup> Moving away from an anthropocentric perspective can help to disrupt default assumptions about humans’ right to dominate other species (as in the workshops described in this chapter), but within the scope of our workshops and methods, we did not address the topic directly. Indeed, there is potential for exploring and surfacing these connections with a guided application of creative methods within the conceptual framework of imaginative leadership. For a critical literature review on intersectionality and sustainability education see Maina-Okori et al. (2018), an intersectional perspective on

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<sup>11</sup> ‘Whole person approach’ has been applied in many contexts, such as medical care (Thomas et al., 2018) and pedagogy (Fadeeva et al., 2010).

<sup>12</sup> It also points to research about the way metaphors can be embodied, or grounded in physical environments.

<sup>13</sup> Environmental racism and the genocide of indigenous people, for example, cannot, in reality, be separated from the so-called ‘ecological dimensions’ of unsustainability, such as biodiversity loss and pollution/degradation of natural environments.

climate change see Kaijser and Kronsell (2014), and reflection on intersectionality in light of the life and murder of Berta Cáceres see Méndez (2018).

The revised list of mindsets is summarized in Table 6.4, together with a short statement of key transformative aspects and suggestions for further reading.

**Table 6.4** Revised transformative mindsets

Mindset	Transformative Aspect
(1) Regenerative Sustainability	From minimizing harm to generating resilience and vitality for the biosphere and its inhabitants (Mang & Reed, 2020; Wahl, 2016)
(2) Sense of Time	From chronic short-termism, to an expanded ability to think in multiple time-scales, especially incorporating long-term perspectives (Macy & Brown, 2014; Boylston, 2019; Steward, 2020)
(3) More-than-human Insights	From anthropocentrism to attentively, imaginatively, and ethically including more-than-human perspectives in processes of knowledge co-creation (Abrams, 1996; Benyus, 1997; Boyd, 2017; de La Bellacasa, 2017)
(4) Place-based	From universalist approaches to 'emplacement'—grounded and contextualized and emerging from a relational approach to place-specificity (Massey, 2005; Macnamara, 2012; Horlings et al., 2020)
(5) Expanded Spheres of Care	Expanded spheres of ethical concern for humans, places, and our ecological selves (de La Bellacasa, 2017; Moriggi et al., 2020; Schein, 2017; Singer, 1981/2011; Haraway, 2016)
(6) Dynamic Complexity	Limitations of mechanistic mindset for problem solving and knowledge creation; De-essentializing living systems, diversity and queer conviviality (Boylston, 2019; Burns et al., 2015; Holling, 2004; Kagan, 2011, 2017)

(continued)

**Table 6.4** (continued)

Mindset	Transformative Aspect
(7) Uncertainty	From a 'need-to-know' model of expertise to comfortability with not knowing; framing sustainability as 'a search process' instead of a destination (Arora, 2019; Kagan, 2017; Clampitt et al., 2001; Epstein, 2003; Kochhar-Lindgren, 2001)
(8) Holistic Approach	From abstracted, to embedded (physically, relationally, and semiotically), situated and contextual (often place-based), and interdependent (from compartmentalization to mutuality). Includes a 'whole-person' approach to design and facilitation (Avalos Cisneros, 2015; Callenbach, 2008; Fadeeva et al., 2010; Haraway, 2016; Thomas et al., 2018)
(9) Intersectionality	The way humans interact with other species and the biosphere with violence and extractive motivations is intertwined with dysfunctions in intra-human dynamics (Kaijser & Kronsell, 2014; Maina-Okori et al., 2018; Méndez, 2018)

Source Own conceptualization (CCBY)

## Conclusion

The survival of civilization and the well-being of humankind in the future will require a dramatic shift in the dominant cultures of global society—a veritable cultural renaissance—Boyden (2001: 112)

The poet, philosopher, artist, and storyteller in each of us shape our sense of what is important, worthwhile, and possible. When we are touched and moved by the emotional resonance or compelling aesthetic of an artistic endeavour, new pathways emerge in the landscapes of our imagination, which counters the stifling, fatalistic perception that 'there is no alternative'. Within the broad landscape of our collective social imaginary, specific worldviews, metaphors, and mental models invisibly "channel attention, filter information, categorize experience, anchor interpretation, orient learning, establish moods, secrete norms,

and legitimates narratives, ideologies, and power structures” (Gladwin et al., 1997, p. 245). In fact, the structures, institutions, and technologies created and deployed by a society reflect its culture, its worldview, and how it understands and engages with natural and more-than-human systems (Mang & Reed, 2020). Imaginative leadership through the arts can nourish a cultural renaissance towards regenerative sustainability by sparking new stories, metaphors, and practices that support transformative mindsets and open new spaces of possibility.

The design of generative engagements that employ creative methods, which are consciously and explicitly linked to transformative mindsets, is one arena among many for playful experimentation. It is worth re-emphasizing that because mindsets are not constant, the point of this experimentation is to practice *deliberately* evoking *specific* mindsets, based on people’s own values.

The loose experimental nature of the learning process recounted in this chapter leaves significant room for future exploration and discovery. The revised list of *transformative mindsets* reflects the direct experience of the co-designers and is intended to act as a starting point for the next iteration of exploration and experimentation with creative methods, the transformative imagination, and the development of imaginative leadership. Future research could more fully consider:

- the quality and typologies of participation during the design process and during the event;
- the role of the ‘container’ and how it connects to a *holistic approach* and a deep commitment to caring as practice;
- the validity, interpretation, and range of *transformative mindsets* could be co-explored and contextualized with participants or compared with other aligned frameworks.

On one hand, it would be interesting to design a research experiment that looks at the influence of specific mindsets on tangible design outcomes in processes of planning or the design of specific initiatives. On the other, it could be fruitful to problematize and explore the instrumentalism of creative approaches and the focus on solution-oriented strategic

development, in contrast to more open-ended and ontological explorations. Creative methods are certainly not a panacea and they can be applied more or less skilfully, and used more or less appropriately in different contexts, for different aims; it would certainly be illuminating to look in more depth at how and when creative methods fail or even backfire and increase resistance and conflict (*see* van der Vaart et al., 2019).

Although sustainability is an ongoing ‘search process’ (Kagan, 2011) rooted in productive uncertainty, transformations towards just and ecologically healthy societies will always involve a reflection on what we value, accept, reject, love, care for, are passionate about, what we find just, fair, and sensible. They are also shaped and constrained by path-dependent contexts and systemic structures and accepted norms. As Herbert Marcuse has said: “The truth of art lies in its power to break the monopoly of established reality to define what is real...Art cannot change the world, but it can contribute to changing the consciousness and drives of the men and women who could change the world” (Marcuse, 1978: 9/33).

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