Extending the rational model of decision making in climate adaptation

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Climate change is already underway!

Adaptation decisions

- Are faced with:
 - -complexity of climate change
 - uncertainty about the right course of action
 - -risks involved in different actions
- Are helped by:
 - -A plethora of decision support tools

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A sophisticated example of an adaptation decision framework (UKCIP, 2007) | Identify problem and objectives | Establish decision making criteria, risk accommon enterpoints and risk accommon enterpoints and risk accommon enterpoints | Appraise options | Appraise options | Appraise options | Make decision | Make decis

The focus of this presentation:

- Not on how decisions *ought to* be made
- But, on how decisions are *actually* made
- Not to recommend 'good practice' about how to make adaptation decisions
- But, to provide a conceptual understanding of how people make decisions
- To help achieving more *effective* decisions

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3 Perspectives on decision making

- Rational economic Perspective
 - People as intuitive economist
- Psychological Perspective
 - People as intuitive psychologists
- Sociological Perspective
 - People as intuitive politicians

(Philip Tetlock, 1991)

The Rational Perspective

- People are seen as utility maximisers
- Their decisions are based on rationally ordered preferences, based on the level of utility attached to, and probability of, each choice

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The logical steps of the rational decision process:

- Define the problem
- Identify the decision criteria
- Weight each criteria
- Assess risk
- Generate options
- Rate options on each criterion
- Compute the optimum option
- Monitor and evaluate (Bazerman, 2001; UKCIP, 2007)

The mismatch

- People are not always driven by maximising their net benefit
- Their rationality is 'bounded'

(Herbert Simon, 1957)

• Rational model hardly matches the disjointed and incremental processes of decision making

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The Psychological Perspective

- People are not irrational, but their rationality is bounded by their **cognitive abilities**
- People are driven to achieve mastery of their complex **environment** through:
 - mental shortcuts or heuristics

(Gigerenzer etal, 1999; Calne, 1999)

• These are practical but lead to at least 4 biases

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Bias 1: in framing the problem

- Treating choices differently depending on the manner in which they are described
- *Cognitive illusion:* people are more risk averse for losses than for gains
- People are *loss* averse!

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Bias 2: in using information

- Giving more attention to information that is more easily *available*
- Putting more weight on memories that are more easily *retrievable*
- *Cherry picking* evidence that prove our points

Bias 3: in making judgement

- Use our senses to *filter* information
- A useful practice but leads to:
 - over confidence about our estimates
 - inability / unwillingness to update our judgement
- Over-dependence on familiar means

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Bias 4: in evaluating decisions

- *Attributing* good outcomes to our own action and bad outcomes to the factors outside our control
- Having *illusion of control* over the risks of our actions, and
- *Discounting* information which suggests otherwise

Systematic failure or smart thinking?

- Moving from simple heuristics to complex cognitive strategies
- Depending on the significance of the situation

(Fiske & Taylor, 1991)



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The common ground of the two perspectives

- Both, the rational and the psychological perspectives:
 - See people as information processors with limited capacity
 - Focus on individual behaviour rather than social processes

The Sociological Perspective

- People are not irrational but, their rationality is bounded by **social processes**
- People are driven to achieve mastery of their complex **social milieu**
- Social processes influence:
 - how we think, reason, and decide
 - what decisions are considered as *legitimate*

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Influential social pressures

- Coercive pressure involves social sanctions
 - what we have to do
- *Mimetic pressures* involves imitating others
 - what others do
- *Normative pressures* involves values & norms
 - what we should do

Decisions makers are faced with competing demands

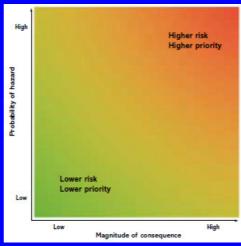
- Social pressures do not always push towards the same direction
- A common coping strategy is to put the emphasis on *procedures* rather than *qualities or consequences*

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Rational Perspective on Risk

- Risk is the combination of the probability and magnitude of a consequence
- It is the product of the probability of occurrence and magnitude of the likely consequence

(UKCIP, 2007:44)



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Psychological Perspective on Risk

- People's perception of risk depends on their:
 - *Fear* of consequences:
 - over-adaptation
 - Perceived *control* over the events:
 - under-adaptation



Peacehaven, Sussex

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Sociological Perspective on Risk

- Risk as socially constructed
- Different social groups approach uncertainty in different ways (Beck, 1992; Giddens, 1990)
- Faced with unknown risk, people tend to construct it on the basis of their assumptions about how the world works

Four myths of nature

- Nature as capricious:
 - world as *precarious*
- Nature as benign:
 - world in *equilibrium*
- Nature as ephemeral:
 - world as *fragile*
- Nature as tolerant:
 - world as predictableand *tolerant* of shocks

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Nature perverse folerant

Nature ephemeral

Adams, 1995:34

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Schwarz & Thompson, 1991

Reactions to climate risks and adaptation

- World is precarious; *Nothing can be done*
- World is in equilibrium; *Nothing needs to be done*
- World is fragile; *Nothing should be done*
- World is tolerant; Something can be done

Understanding decision making

- The insight into different perspectives helps:
 - Paying more attention to the limitations of rational decision analysis
- Decisions tools enhance the reasoning process but, they are used by humans who:
 - Have limited cognitive abilities
 - Operate under social pressures

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Subversion of rational techniques by:

- *Changing* the assumptions
- *Ignoring* the tentative nature of the inputs
- *Filtering* options
- *Framing* the outputs

What is an effective decision?

- Decisions can be effective even if they do not follow rational processes
 - Intuitions allow us to tap into our tacit knowledge and experience
 - to make effective decisions with less cost & time
- Seeking legitimacy raises the potential for wider acceptability of the decisions

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To sum up ...

- Adaptation policies / measures will be more effective if they are based on a recognition that,
- People are simultaneously:
 - -Naive economists
 - Naive psychologists
 - -Naive politicians