



Exchange of information between government and business

'Reducing the administrative burden by digitising society'

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Status

An LNV-wide action plan for achieving the aim of 'LNV 100% digital' is currently being drawn up. In this framework, the 'ICT for renewed and shared chain insights' programme is being implemented (end of 2007).

Facts and figures

The coalition agreement aims to assign government-wide tasks and reduce administrative burdens by another 25%. LNV intends to respond to this aim by setting the target of requiring the use of electronic communications within the short term and creating a statutory basis for that requirement. In 2011, 100% of the LNV services will be available in an electronic format and at least 70% of all the interactions will go through the electronic channel.

Period

2007 - 2011

Parties involved

The Departments of Information Management, Facilities and Services, Agriculture, Food Quality and Animal Health and Legal Affairs, the Food and Consumer Product Safety Authority, the National Service for the Implementation of Regulations, the General Inspection Service, the Ministries of Economic Affairs, Foreign Affairs, Health, Welfare and Sport and Finance, the agrobusiness sector, Product Boards and Wageningen University and Research Centre.

More information

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It is the ambition of the Ministry of Agriculture, Nature Management and Food Quality (LNV) to have a 100% digital approach to work in 2011. Data exchange and transfer between the government and the business sector and citizens will largely take place via electronic messaging within the near future. The digitisation of the government contributes to enhancing the quality of government services and reduces the administrative pressure on citizens and businesses. Hooking into data flows and definitions used by businesses facilitates the efficient exchange of information between the government and businesses.

Context

Reducing the administrative pressure on businesses continues to be a spearhead of government policy. The policy programme states that entrepreneurs should notice – more than they have to date – that reducing regulatory pressure achieves results. The government will be accelerating and improving services and information provided to entrepreneurs. This ambition is fully in line with a number of activities that the Department of Trade and Industry carried out in recent years, such as systematically reducing administrative burdens by means of chain reversal.

Effects

Converting data into a digital format, introducing new software applications and reusing data reduces the administrative burdens and the transaction costs (for businesses and for the government), thus contributing to a stronger competitive position for the businesses. Trade and Industry aims for electronic messaging to make it possible for data to be returned to businesses faster and better. Options are currently being explored for a programme on "ICT for renewed and shared chain insights" for private chain quality assurance systems, so that the tasks regarding food safety, tracking and supervised monitoring take place effectively and transparently.

Particular aspects

Processes concerning reduced administrative pressure and ICT generally focus on streamlining the government's need for information. In this framework, LNV works according to the SALDO principle: businesses' preferences for information usage are taken into account and the government works with businesses to find innovative and efficient methods of exchanging information.

Challenges

To facilitate a successful dialogue with businesses, it would be best if the various government bodies and the entrepreneurs were actively involved and committed. In this context, gaining confidence in data access and standardisation is key.

Compatibility with Ministry policy

The aim of a 100% digital LNV is stated in 'Zichtbaar laten & Zichtbaar doen'. The Industry and Trade activities in this context focus primarily on involving the businesses in this process.

Benefits

Exchanging information more efficiently leads to reduced administrative pressure, lower transaction costs, less government control due to increased effectiveness, promotion of a strong international market position, rapid traceability and market recall of contaminated/defective products, and a potential increase in consumer confidence.